

Company Principles and Policy of GAUFF GmbH & Co. Engineering KG

1. We are a customer-oriented service provider that makes the satisfaction of our customers its top priority. Deploying our professional expertise, we are close to our customers to identify their wishes and develop solutions that fit. Our customers are also our colleagues and partners, who find and implement the best solution together with us.
2. The products that we offer today have been developed from a continuous adaption to the processes required for fulfilling our customers' wishes. Our approach to project handling is characterized by a high degree of self-responsibility. Avoidance of errors, safety and health of our co-workers and partners, as well as our own, have a high priority.
3. Our products are continuously adapted to reflect the most recent developments and their functionality. Regarding innovations, we focus in particular on their reliability and select those whose results will ensure competitiveness on a long-term basis.
4. We live the motto "Together we are strong" with our colleagues and are always happy to support them on site. This brings us in close touch with present and future challenges. It helps us in securing jobs in our company and in creating new ones.
5. As a family business, we have especially high standards of personal behavior regarding integrity and fairness in dealing with each other, with our customers and our partners. We place great importance on compliance with legislation and respect of society's rules, also and especially abroad. We contribute to promote economic, social, environmental, and cultural dimensions of sustainable development in developed and developing countries. We respect the U.N. Charter of Human Rights, International Covenant on Civil and Political Rights ICCPR, the UN 2030 Agenda for Sustainable Development with its 17 Sustainable Development Goals (SDGs) and Targets, the 2015 Paris Climate Agreement, the ILO core labor standards about fundamental, universal and indivisible human rights, and local (national) laws and regulations.
6. For our operating procedures we follow the core principles of ISO 14001 to identify, prevent or mitigate environmental and social risks and impacts, as well as human rights violation. To achieve this, we apply internationally recognized Environmental and Social Standards like Equator Principles, IFC Performance Standards, and EHS-Guidelines of the World Bank Group. If national requirements are less sharp or national agencies (like Military) are excluded, we try to bridge these gaps. In this process all affected stakeholders are involved to enable transparency and complaints and fair compensations.
7. We believe in fair competition without corruption. Our organization lives on division of work and delegation. In the interest of our teamwork, we encourage a spirit of soliciting decisions, openness, and an ability to make and take criticism.
8. We continually improve our QMS System with regular certification according to ISO 9001 and continually enhance our environmental performance.